

PRIVACY POLICY

This website is owned and operated by Peter Howe – Peter Howe Coaching and will be referred to as “we”, “our”, and “us” in this Internet Privacy Policy. By using this site, you agree to the Internet Privacy Policy of this website which is set out on this page. The Internet Privacy Policy relates to the collection and use of personal information you may supply to us through your conduct on the website.

We reserve the right, at our discretion, to modify or remove portions of this Internet Privacy Policy at any time. This Internet Privacy Policy is in addition to other terms and conditions applicable to the website.

We recognise the importance of protecting the privacy of information collected about visitors to our website, in particular information that can identify an individual (“personal information”). This Internet Privacy Policy governs the way your personal information obtained through the website will be dealt with. This Internet Privacy Policy should be reviewed periodically to update you on any changes. We welcome your comments and feedback.

Collection of Personal Information

We may collect personal information when you interact with our website or utilise our coaching services, including but not limited to: - Name, email address, phone number, medical history and other contact details. The information you provide is voluntary during coaching sessions, through website forms, and client management and booking systems.

Purpose of Collection and Use

We collect personal information to: Provide coaching services, communication, and support, respond to inquiries or requests for information, personalise and enhance user experience on our website, and send newsletters or promotional materials (with opt-out option).

Disclosure

Apart from where you have consented, or disclosure is necessary to achieve the purpose for which it was submitted, personal information may be disclosed in special situations where we have reason to believe that doing so is necessary to identify, contact or bring legal action against anyone damaging, injuring, or interfering (intentionally or unintentionally) with our rights or property, users, or anyone else who such activities could harm. Also, we may disclose personal information when we believe in good faith that the law requires disclosure. We may contact third parties to provide you with goods or services for us. In that circumstance, we may disclose your personal information to those third parties to meet your request for goods or services.



Security of Personal Information

We strive to ensure the security, integrity and privacy of personal information submitted to our sites, and we review and update our security measures considering current technologies. Unfortunately, no data transmission over the Internet can be guaranteed to be secure. However, we will take all reasonable steps to protect the personal information you may send us or from our online products and services. Once we receive your transmission, we will also do our best to ensure its security on our systems.

We will not be held responsible for events arising from unauthorised access to your personal information.

Access and Correction

You have the right to access and request corrections to your personal information. We will endeavour to take all reasonable steps to secure any information we hold about you and to keep this information accurate and up to date. If, at any time, you discover that information held about you is incorrect, you may contact us to have the information corrected.

Consent and Opt-Out

By using our website or services, you consent to the collection and use of your personal information as described in this Privacy Policy. You can opt out of receiving promotional communications by following the instructions provided or contacting us directly. Compliance with Australian Laws. We comply with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs) concerning the handling of personal information.

Problems or Questions

If we know of any ongoing concerns or problems with our website, we will take these issues seriously and work to address them. If you have any further queries relating to our privacy policy or if you have a problem or complaint, please get in touch with us.

For more information about privacy issues in Australia and protecting your privacy, visit the Australian Federal Privacy Commissioner's website: <http://www.privacy.gov.au/>.

Contact Information

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact us at peter@peterhowecoaching.com.

Updates to the Privacy Policy

We reserve the right to update or modify this Privacy Policy. Any changes will be effective immediately upon posting the revised policy on our website.